BRAZIL BIRDING
EXPERTS

TERMS AND CONDITIONS

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Terms and Conditions

These Terms and Conditions apply to all tours organized by Brazil Birding Experts. By signing the Registration Form, each participant confirms that they have read and accepted them.

1. About Brazil Birding Experts

Brazil Birding Experts Serviços de Turismo Ltda. (BBE) is a company based in Brazil, registered under CNPJ 29.988.442/0001-70, that offers tourism services for birding trips across Brazil.

2. Services and Responsibilities

2.1 BBE will perform all the services agreed upon with the participants of the tour, organizing all the logistics necessary to run it.

2.2 Whenever possible, participants will be accommodated in hotels with air conditioning, in double or single rooms according to the option chosen in the Registration Form. Please check the hotel list of your tour for more information.

2.3 BBE is responsible for providing all services included in the tour, except when unforeseen situations affect services from suppliers (such as meals or accommodation), or in the case of natural events and weather conditions.

2.4 BBE does not take responsibility for the loss or theft of, or damage to, any personal belongings during the trip, for any reason, including their handling during transfers. BBE is also not responsible for any injury or death of a participant during the tour.

2.5 BBE does not take responsibility for the cancellation or delay of domestic or international flights.

2.6 The itineraries on our website are a sample of the best options for each region. As nature is dynamic, they may be adjusted in case of logistical needs or emergencies, and we will always try to keep the main targets of the tour. BBE may also replace the tour leader if needed.

2.7 The birds mentioned in the itineraries and checklists are species that occur along the route. Wild animals can be unpredictable, and participants should not expect to see every species. We try for all the endemics, and our success rate is high, but in birding things can sometimes go wrong.

2.8 Owling does not take place every night during the tour, only in areas suitable for night birds.

2.9 Unused services, such as accommodation, meals and other tour services, are not refundable.

3. Conduct on Tour

3.1 Participants should follow the logistics and safety instructions provided by the tour leaders.

3.2 Brazil Birding Experts has a zero-tolerance policy for disrespectful behavior during the tour, including physical or verbal aggression. In such cases, the person responsible will be asked to leave the tour without any refund.

3.3 Smoking is not allowed in any vehicle we use, and we kindly ask participants not to smoke in enclosed spaces when accompanied by other members of the tour.

4. Photographs and Personal Data

4.1 BBE guides may take photographs of participants during the tour and use them for promotional purposes. If you are not comfortable with this, please let us know.

4.2 All personal information provided to BBE is kept confidential and used only to organize your travel with Brazil Birding Experts, in accordance with Brazil's General Data Protection Law (LGPD).

5. Payment

5.1 After signing the Registration Form and receiving the invoice by email, the participant must pay a confirmation deposit of 25% of the total tour price for general tours, or 35% for Pantanal tours.

5.2 The balance must be paid 90 days before the tour starts, after the participant receives the final invoice by email.

5.3 Payments can be made in Brazilian reais, US dollars, euros or pounds sterling.

5.4 Additional services booked through BBE, such as extra hotel nights, flights or transfers, that add up to more than BRL 2,000 will be invoiced separately after BBE has paid the suppliers.

6. Tour Confirmation

6.1 For set departure tours, BBE reserves the right to cancel the tour if there are not enough reservations. This decision will be communicated 90 days before the tour start date.

6.2 If BBE cancels a set departure, the participant may choose to: (a) pay a supplement and travel in a smaller group; (b) receive a full refund for the canceled tour; or (c) transfer to another tour, paying any additional costs if required.

6.3 Please wait for our email confirming the tour before buying your flight tickets.

7. Cancellation Policy

7.1 All cancellations must be sent to contact@brazilbirdingexperts.com and are valid from the day the email is received.

7.2 BBE does not return payments made for tours. Instead, if a participant needs to cancel, we offer credit toward future tours in Brazil, as set out below. Credits are valid for 2 years from the cancellation date.

120 DAYS OR MORE BEFORE DEPARTURE
The confirmation deposit can be fully used as credit for future trips. The credit can also be transferred to another person by notifying us by email.

90 TO 119 DAYS BEFORE DEPARTURE
The confirmation deposit is retained in full.

31 TO 89 DAYS BEFORE DEPARTURE
With the total tour price paid: a credit of 60% of the total tour price.

0 TO 30 DAYS BEFORE DEPARTURE
With the total tour price paid: a credit of 40% of the total tour price.

7.3 In all cases, the cost of any flight tickets already issued is retained.

8. Travel Insurance and Health

8.1 We strongly recommend that participants obtain travel insurance covering medical issues, loss of or damage to luggage, flight delays or cancellations, and trip cancellation.

8.2 Participants are responsible for holding a valid passport and any visa required for their nationality. Vaccination against yellow fever is recommended. For full guidance, please see our Health Protocols.